Overview and Scrutiny Task Group
Chorley Council Leisure Contract August 2017



WE ARE A CHARITY ON A MISSION TO PERSUADE THE NATION TO BE ACTIVE!















Our Experience Since 2005

The Industry:

- Changing leisure landscape (budget sector)
- Recession during 2008/2009
- Staffing challenges / culture of workforce
- Repositioning the charity (CLS to Active Nation)
- Getting outside the 4 walls



Our Experience Since 2005

Locally:

- Annual increases in participation (+2.5% per year)
- Excellent working relationship with local authority
- Changes in senior management
- Sponsorship of Chorley Grand Prix
- Free swimming
- Moving the exercise proposition to health and wellbeing
- Active Education working excellently locally

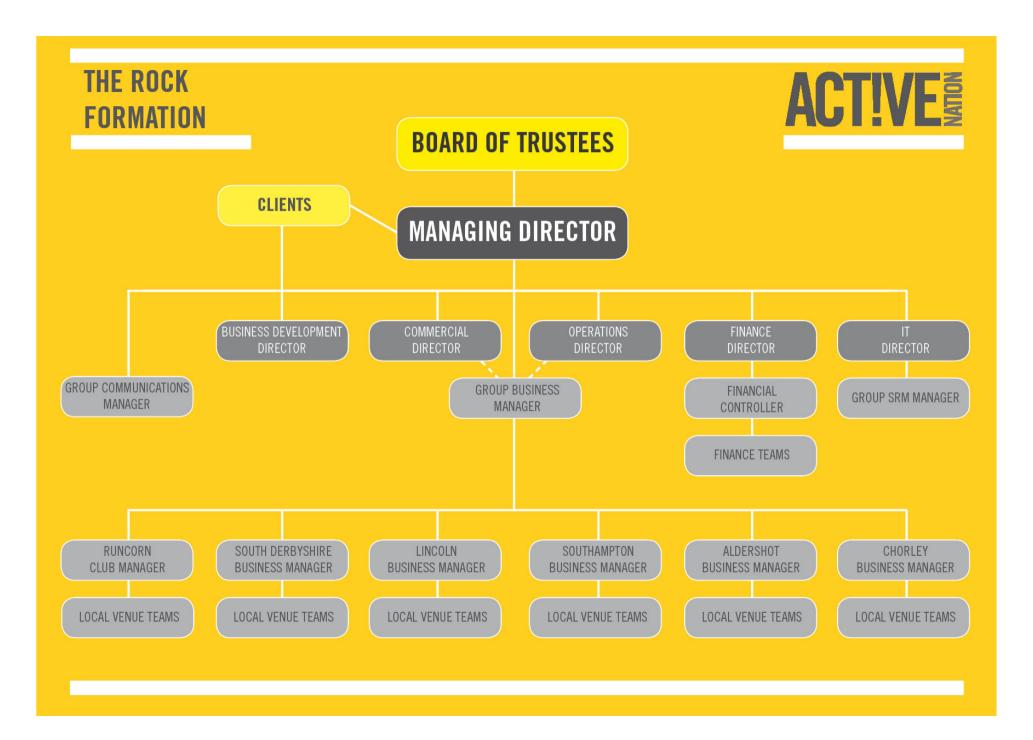




Costs, Reports & Structure

- £2,008 surplus in FY16/17
- No shareholders to impress
- Reinvesting our surplus
- 52% salaries to income ratio
- 10% energy of total expenditure







Measuring & Reporting Performance

• 4 KPD's

Commercial

Finance

Operations

Partnerships

External measures are key

Quest accreditation

ISO18001

Investors In People

Flame Award

Funding and partnership work
 NHS, Special Olympics, UK Active Research





The Challenges

- Staffing and culture (job vs career)
- All Seasons being land locked
- New faces meaning lack of continuity
- Significant changes through capital investment
- Budget operators locally
- Being able to implement things quicker







The Future

- Local authorities outsourcing
- A true partnership
- Strengthening our relationship with Ukactive
- Health and wellbeing
- Continue to extend our work beyond the four walls

